

	ITSB	ITLT	Project Board & Project Executive	Project Manager	PMO	Business Analyst	Business Owner	Infrastructure	Applications	Service Management	Research IT	FRMs
Transition												
Update PMO controls					R							
Agree support model with Support Teams			A	R			C	C	C	C	C	
ARTEFACT - Support Model			A	R			C	C	C	C	C	I
Produce Training Plans and Documentation				R			C	C	C	C	C	
ARTEFACT - Service Desk scripts			A	I			I	C	R	C	I	I
ARTEFACT - User Guides			A	I			C	I	R	C	I	I
ARTEFACT - Work Process Flows			A	R			I	I	I	C	I	I
ARTEFACT - Training Plans			A	R			C	I	I	C	I	I
Produce Early Life Support Model				R			C	C	C	C	C	C
ARTEFACT - Early Life Support Model			A	R			C	C	C	C	C	C
Pre-Project Board accreditation				R			C	C	C	C	C	
PMO assurance					R							
Update PMO controls					R							