

Direct Access

What is Direct Access?

This service allows managed laptop users to access their file server (G: and J: drive) via Internet (Wi-Fi or wired network) both on and off campus. This will also allow access to some of the services which are not available off campus for example MYHR. The access and experience is the same as working within the QMUL office environment.

How Direct Access Work:

Direct Access is not a full mobile solution like 3g and 4g on your phone for example. For Direct Access to work it needs to be connected to a wireless or fixed network. For example if you are taking the laptop home then you will have to connect the laptop to your own wireless network first by entering the local wireless SSID and password. Once your laptop is connected to the Wi-Fi network and has Internet access then the laptop will automatically try to connect via Direct Access to the QMUL network.

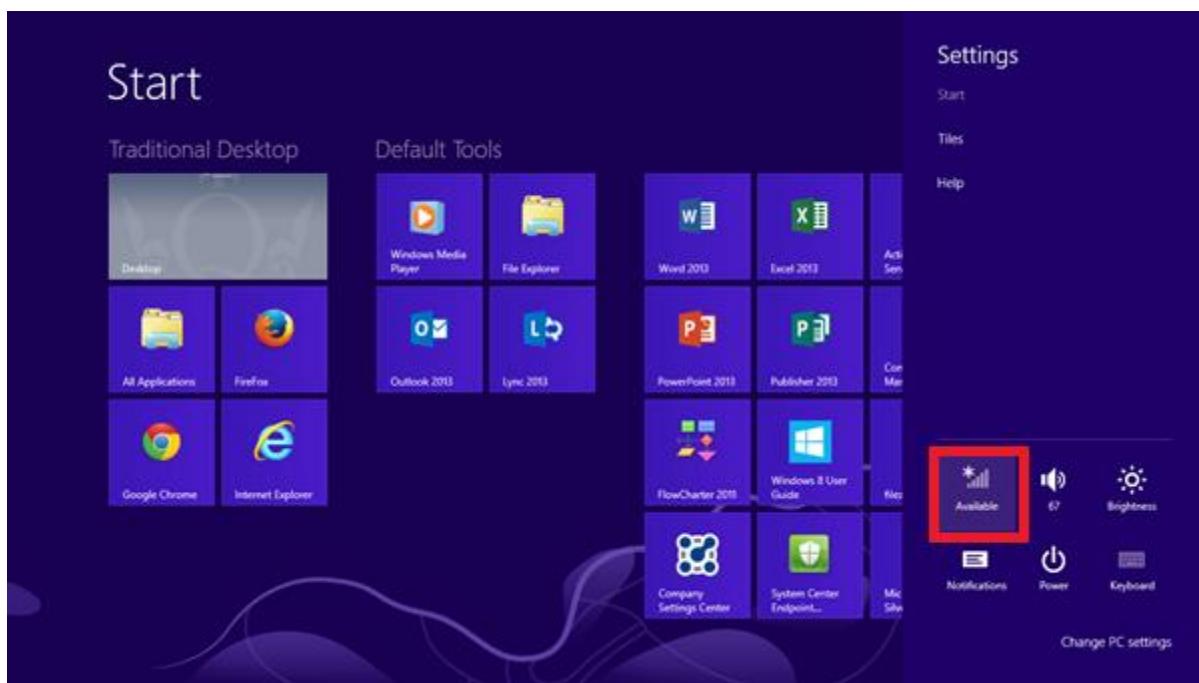
To check if the laptop is connected to Direct Access you will need to click on the Wi-Fi signal icon in the bottom right hand corner, under “Connections” it will say “University Connection” and once connected it will say “Connected”. **Please note from starting the laptop to see the information on the signal icon may take up to 10 minutes.**

Please see below the steps of how to connect a QMUL managed laptop through Direct Access

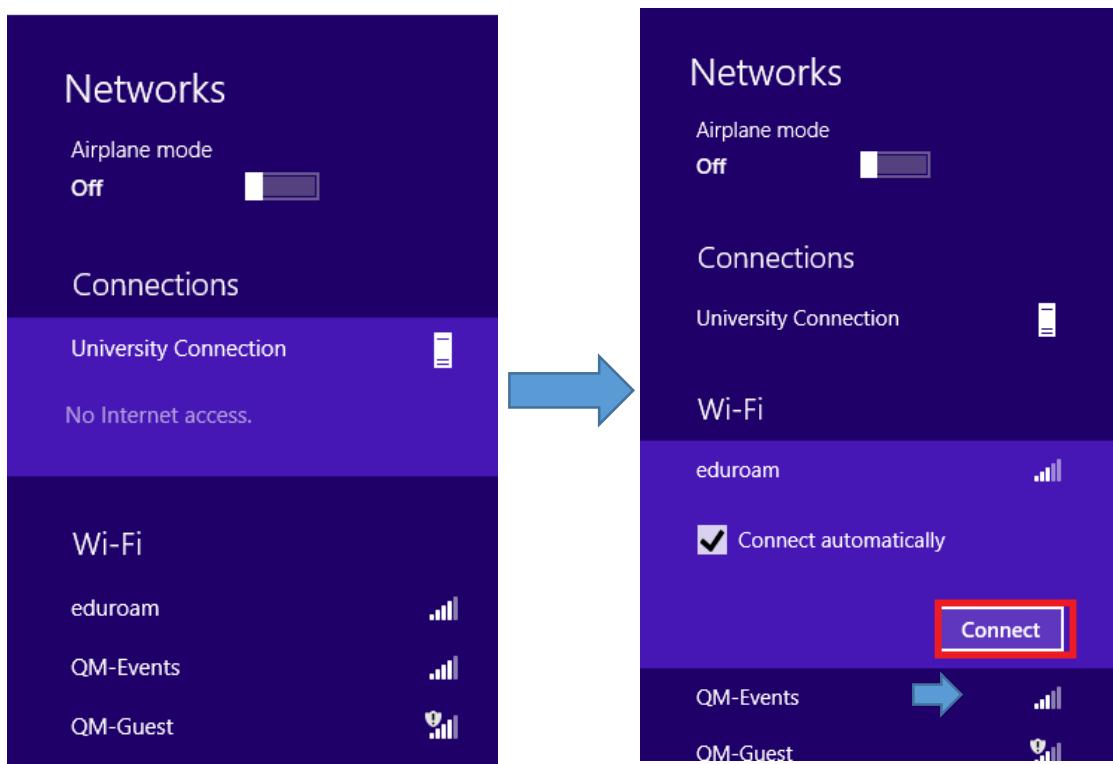
- Go to Wi-Fi settings as per image below.



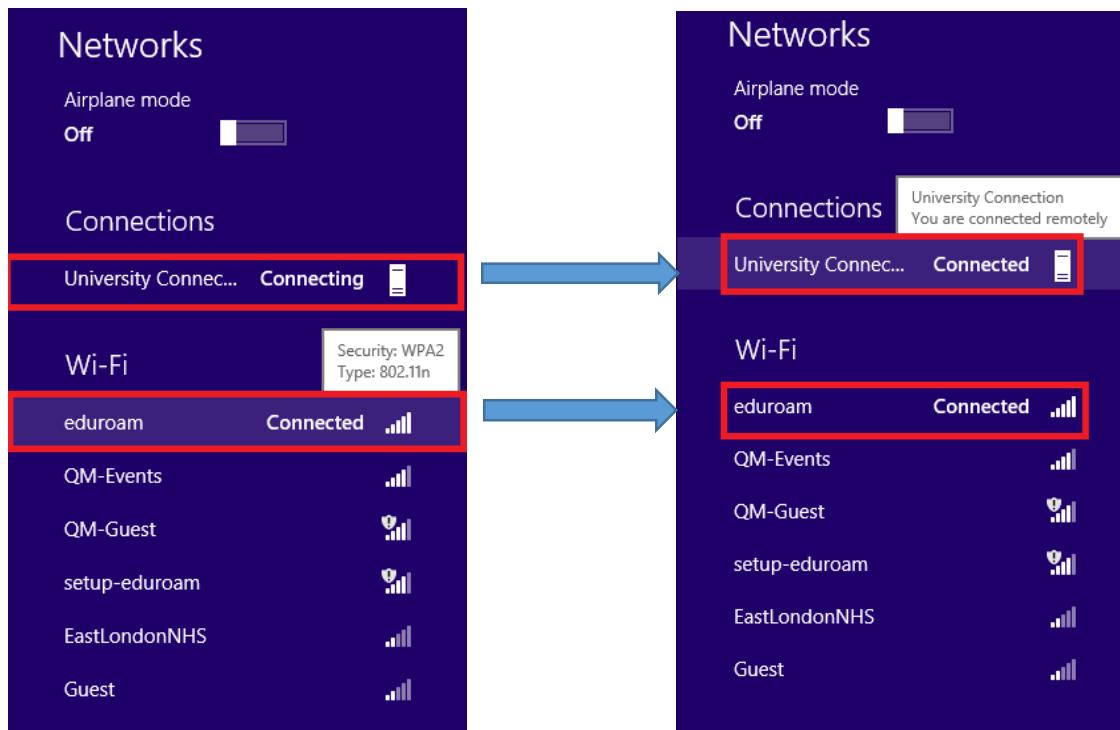
- Click on Wi-Fi signal which will show available Wi-Fi Access Point.



- Select your desired Wi-Fi access point and Click on **Connect**. This may already have access and password configured, if not you will need to provide the same. In below example we use '**Eduroam**' but you may use your home or hotel Wi-Fi access point.



- If you are successfully connected to the Internet the laptop will then try to connect to the '**University Connection**' as shown in the picture's below. **Please note the establishment of a connection to the university network may take up to 10 minutes.**



- Once **connected** to the **University connection** you will be able to access your files, applications and network services available in the university.

